

Standard Price Repair

The attractive service package
at a reliable price


ROHDE & SCHWARZ



Rohde & Schwarz

Standard Price Repair

Our products are among the most reliable on the market. But if they ever do need to be repaired, smooth handling is required: without hassle, without losing time and without any unpleasant surprises regarding costs. That's why Rohde & Schwarz offers its customers a standard price repair option: an intelligent comprehensive solution featuring guaranteed all-inclusive fixed prices, little handling effort and efficient procedures. It is the most economical and quickest way to get your high-grade equipment working again.

Fixed price

With Rohde & Schwarz standard price repair, you know exactly what you have to pay. Our price is fixed: All required work and materials are already included.

Time-saving

The time-consuming offer and approval process is no longer required. The price also includes picking up and returning your equipment.¹⁾

Our services

Your valuable equipment is not only reliably repaired, it is also thoroughly checked, equipped with updates and quality-relevant modifications²⁾, and recalibrated at no extra cost.

Warranty

You will receive a 12-month service warranty on the entire equipment.³⁾

Scope of the Rohde & Schwarz standard price repair:

- ▮ Repair of the equipment
- ▮ Full calibration in line with ISO 17025, including documentation of the test results⁴⁾
- ▮ 12-month service warranty on the entire equipment³⁾
- ▮ Latest firmware and hardware updates²⁾
- ▮ Pickup and return of the equipment¹⁾

With the standard price repair, you are always on the safe side:

- ▮ Defined fixed price
- ▮ Smooth handling
- ▮ Minimum effort
- ▮ Reliable repair by the manufacturer
- ▮ Updates and calibration⁴⁾ already included
- ▮ Extensive service warranty



¹⁾ Only for domestic shipping and handling by Rohde & Schwarz logistics partners.

²⁾ Such modifications, e.g. precautionary component replacement, are performed as part of the continuous product improvement process and do not change the specifications or other product characteristics.

³⁾ Applies to the repaired component if the system consists of several components, e.g. amplifier modules. Please see our General Conditions of Delivery and Service for more warranty information.

⁴⁾ For equipment subject to calibration.



Quick handling at a fixed price

Up to now, every repair involved the offer and approval process – steps that unnecessarily delayed the start of repair work. In the future, you can forget about all that. The costs are fixed and known in advance – and the amount of time needed is considerably reduced.

Manufacturer service – a plus

Not only do we repair your equipment – we also increase its future operating safety and thus prevent possible failures. Using a sophisticated diagnostic system, we can check the compliance of your instrument or system component with specifications and detect and eliminate nonconformities at an early stage. Furthermore, we perform all required modifications²⁾ and updates. Only we as the manufacturer of the equipment can offer and reliably perform these extremely important services that are already included in our economical fixed price.

Minor repairs

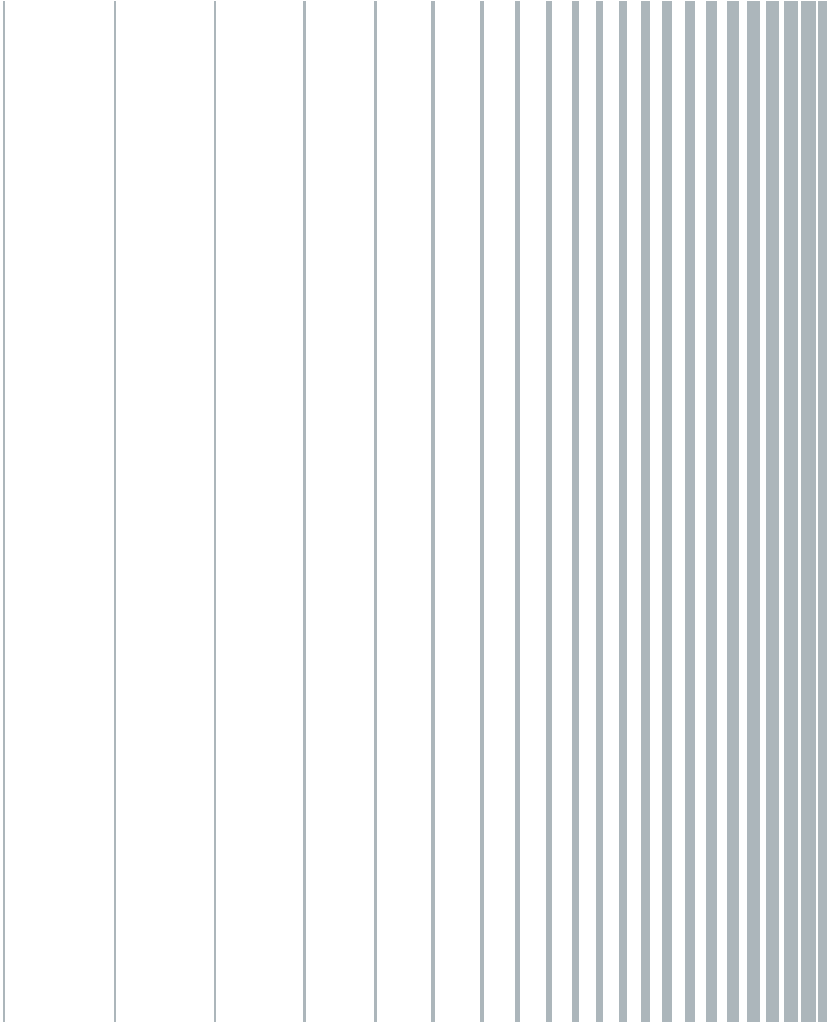
If it turns out that only little work and material are needed to eliminate the fault, you merely pay a mini fee instead of the standard price. If a minor repair becomes necessary, you will receive a 12-month service warranty on the repair work done. If you have also ordered calibration, you will receive a 12-month service warranty on the entire instrument³⁾.

Calibration

Every Rohde & Schwarz standard price repair includes full calibration (ISO 17025 conformant)⁴⁾ at no extra cost.

How to order the standard price repair

Simply call your Rohde & Schwarz partner, who will quote you the fixed repair price immediately and explain the procedure to you. Your service partner is also available at any time to answer any other questions you may have.



Regional contact

- ▮ Europe, Africa, Middle East | +49 89 4129 12345
customersupport@rohde-schwarz.com
- ▮ North America | 1 888 837 87 72 (1 888 TEST RSA)
customer.support@rsa.rohde-schwarz.com
- ▮ Latin America | +1 410 910 79 88
customersupport.la@rohde-schwarz.com
- ▮ Asia/Pacific | +65 65 13 04 88
customersupport.asia@rohde-schwarz.com
- ▮ China | +86 800 810 8228/+86 400 650 5896
customersupport.china@rohde-schwarz.com

www.rohde-schwarz.com

www.service.rohde-schwarz.com